

2016
Community Health
Needs Assessment

The logo for DCH SYSTEM is centered in a black square with a white border. The text "DCH" is in a large, white, serif font, and "SYSTEM" is in a smaller, white, serif font below it. The logo is set against a background of blue and black geometric shapes.

DCH
SYSTEM

Requirements

Effective in 2012 as part of the Patient Protection and Accountable Care Act all tax-exempt hospital are required to conduct a Community Health Needs Assessment (CHNA) at least every three years and to make the assessment results widely available to the public.

Following the CHNA, hospitals must also identify critical health needs and create and adopt an implementation strategy to address these identified health risks.

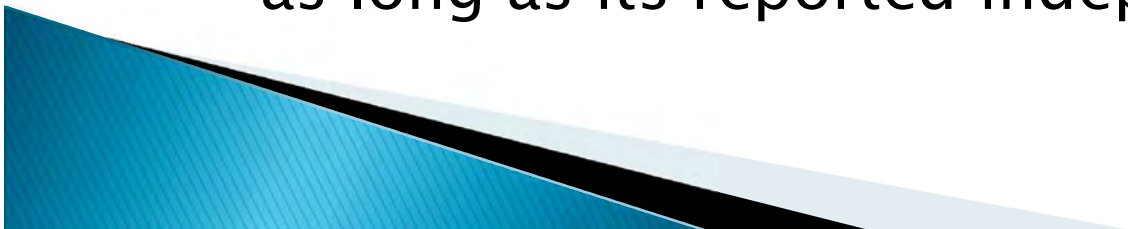


Community Health Needs Assessment

Requirements

Additional law specifies that as hospitals conduct these assessments, they must consult with people who represent the broad interests of the community, including general community members and/or groups, public health experts and federal or state department personnel.

Hospitals can base the assessment on current information collected by public health or not-for-profit agencies and can partner with groups or other hospitals to complete the assessment as long as its reported independently.



Further Rulings...

On April 3, 2013, the IRS released further proposed rules on the CHNA, offering more guidelines and the ability to better track compliance – as well as how to respond to noncompliance.

It also relaxed the detailed and specific documentation regarding who was consulted or partnered with on the survey, but input from select community health partners is required for the survey and during the implementation strategy.



Community Health Needs Assessment


Partners

DCHS partnered with many local agencies to make this assessment a success. The goal was to not only assess physical health needs, a focus of our healthcare system, but also address mental and emotional healthcare as well as barriers to care, so we could collect relevant data that would serve to support many different agencies. The survey also helps us better understand challenges that are present in our community, identify gaps in services, recognize unmet needs, and guide programming, collaborations and grant-seeking opportunities.



Community Health Needs Assessment

Partners

- ▶ Department of Human Services
 - ▶ Dickinson Iron Community Service Agency
 - ▶ Dickinson Iron District Health Department
 - ▶ Dickinson Iron Intermediate School District
 - ▶ Great Start Collaborative
 - ▶ Kiwanis/Rotary
 - ▶ Local Area Public Schools
 - ▶ Medical Care Access Coalition
 - ▶ Michigan State University Extension
 - ▶ Northpointe Behavioral Healthcare System
 - ▶ Veterans Administrative Hospital
- 

Survey Development

We worked as a group to modify the existing survey from 2012/2013. We added or removed questions based on our area demographics, agency needs and organizational requirements. A 28 question assessment was finalized in December 2015.



Survey Distribution

We created a distribution plan for January 2016. Surveys were routed electronically to list serves and businesses and organizations for online completion (through Survey Monkey) and hard copy surveys were distributed through committee members to their customer/client populations served (senior centers, clinics, organizations, businesses, service providers).



Community Health Needs Assessment

Survey Distribution

A total of 746 surveys were completed. Three \$100 cash prizes, to be drawn at random, were used to encourage individuals to complete the survey.



Community Health Needs Assessment

Survey Results

This is what we found...



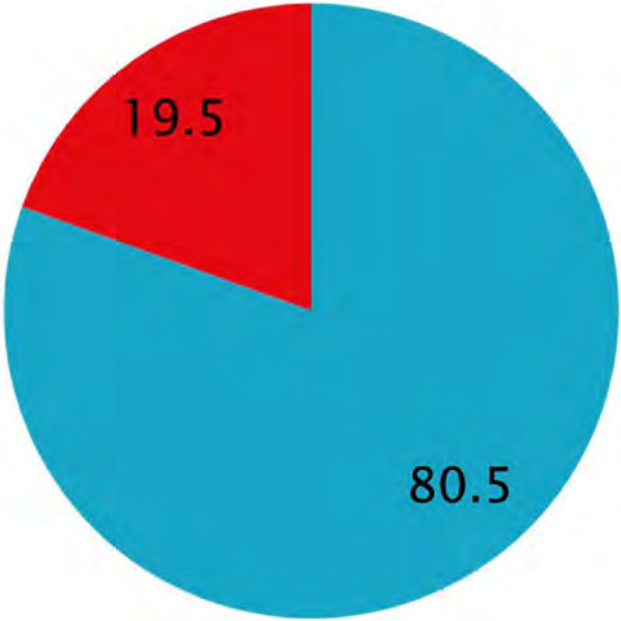
Community Health Needs Assessment

Demographics

Gender

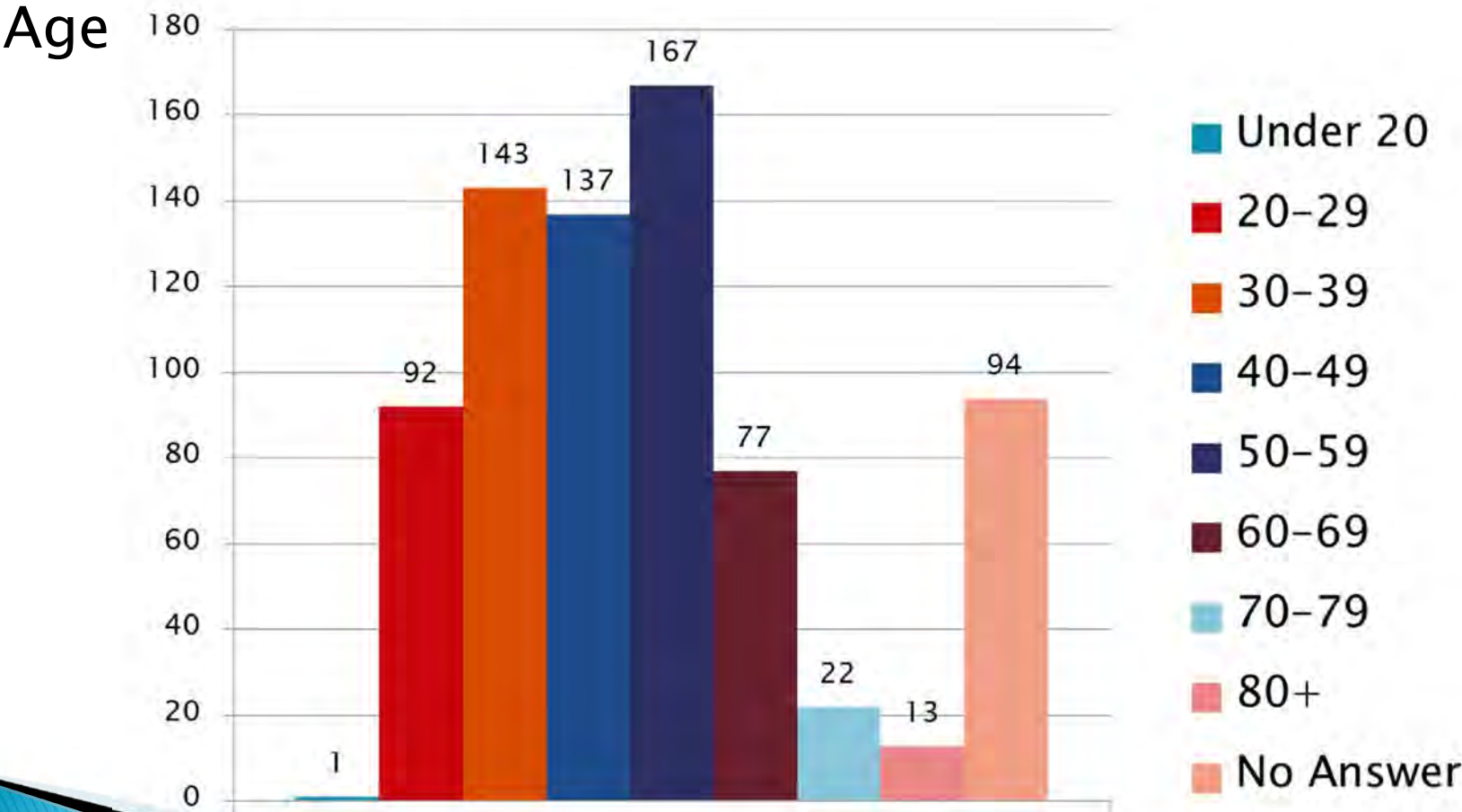
80.5% Female

19.5% Male



Community Health Needs Assessment

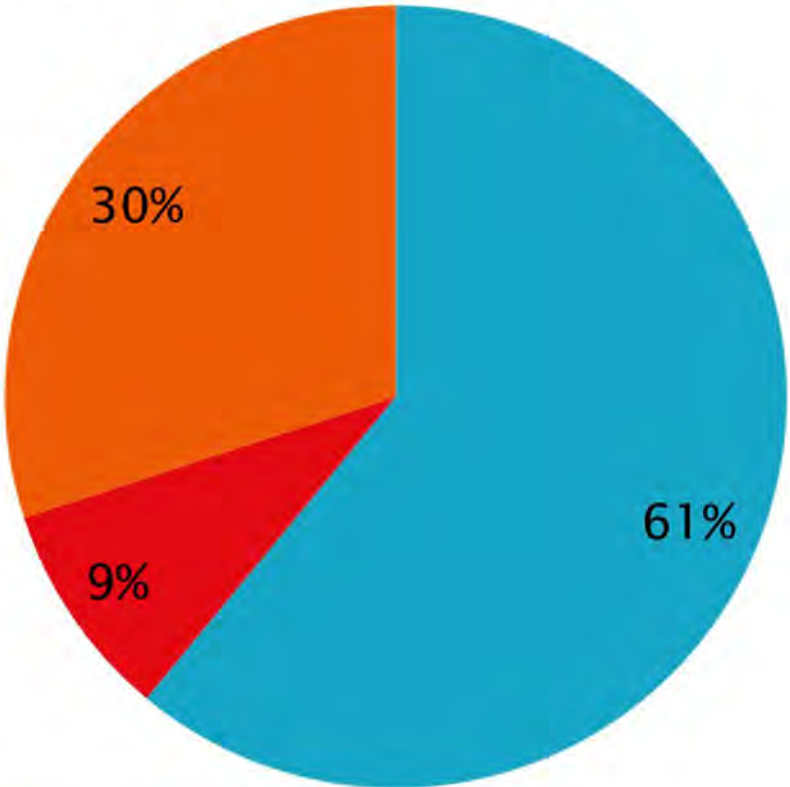
Demographics



Community Health Needs Assessment

Demographics

Residency



■ Dickinson County

■ Iron County

■ Other

Delta, Menominee, Gogebic and bordering WI counties.



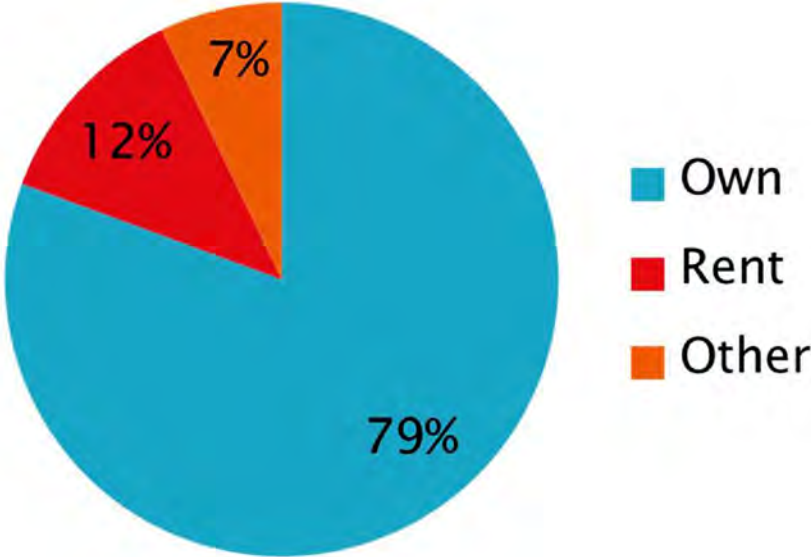
Community Health Needs Assessment

Demographics

Living Status

Dickinson County reports 60% of residents own their own homes.

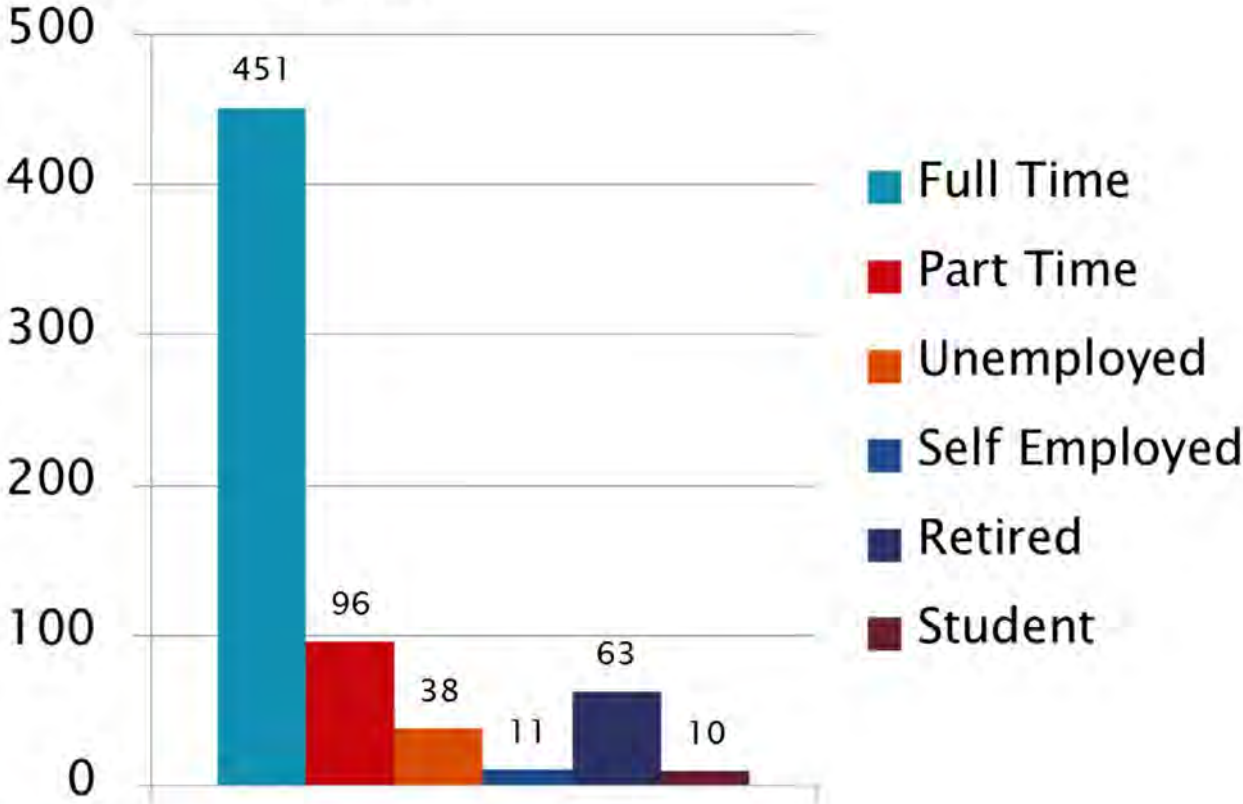
Of the 7% “other”, 2.25% report being homeless, sleeping in parks, abandoned buildings or with friends/family.



Community Health Needs Assessment

Demographics

Employment Status



Community Health Needs Assessment

Demographics

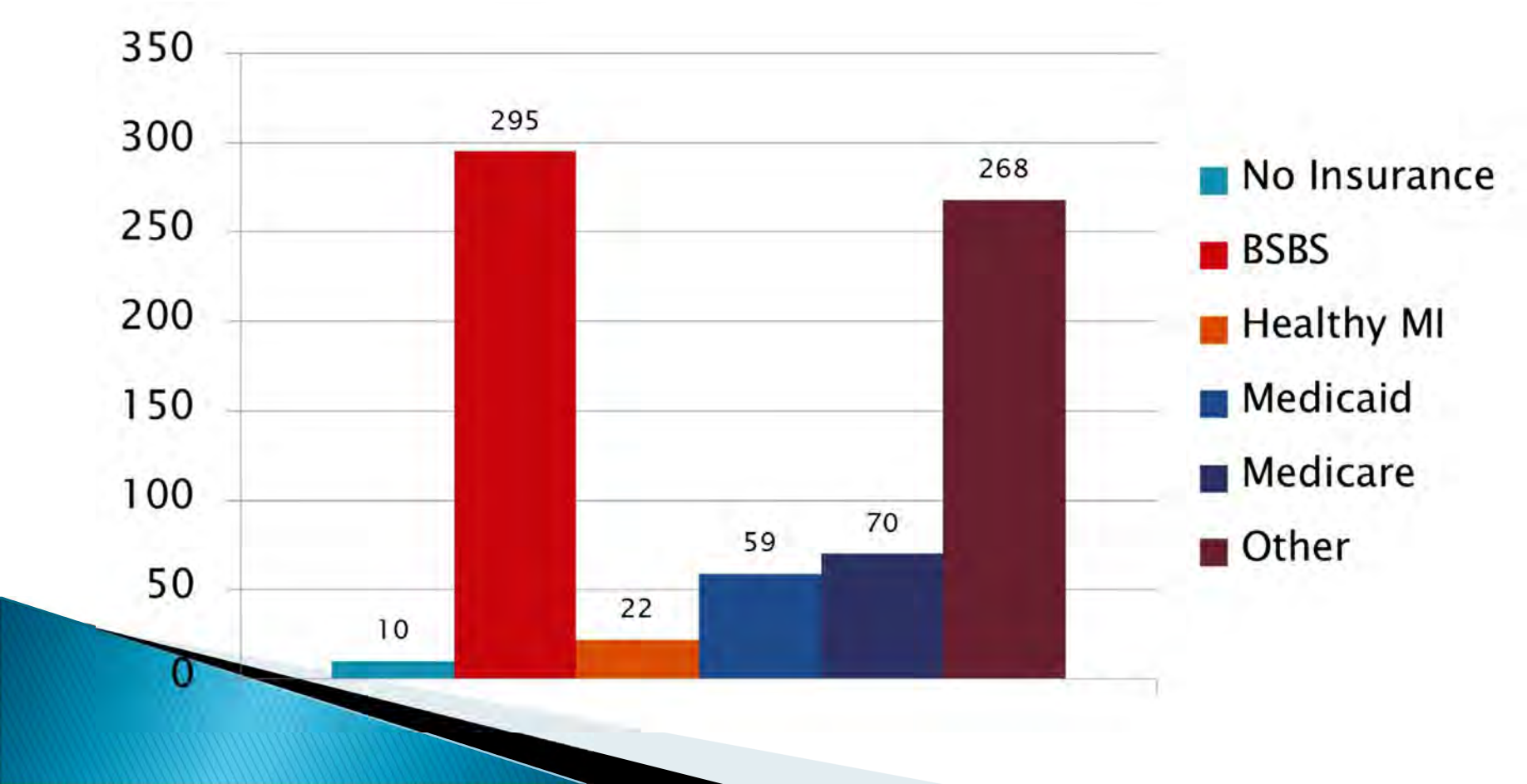
Income



Community Health Needs Assessment

Demographics

Health Insurance Status



Community Health Needs Assessment

Results

1. Do you feel safe in your community?

	Response Percent	Response Count
All of the time	30.5%	225
Most of the time	67.6%	499
Sometimes	1.8%	13
Rarely	0.4%	3
Never	0.1%	1

answered question 738



Community Health Needs Assessment

Results – 2. Rate the Quality of Life statements...

	Very Satisfied	Satisfied	Not Sure	Dis-satisfied	Very Dis-satisfied	Not Applicable	Respondents
Community Activities	23.2% 172	57.9% 429	11% 82	6.5% 48	0.5% 4	0.8% 6	741
Access to Mental Health	9.7% 72	27.9% 207	24.2% 179	13.0% 97	9.7% 72	15.4% 114	741
Access to Srvs. Substance Abuse	6.1% 45	20.6% 152	32.1% 237	11.1% 82	6.5% 48	23.6% 174	738
Access to Dental Care	32.7% 241	48.4% 357	5.7% 42	9.1% 67	3.7% 27	0.5% 4	738
Access to Health Care	30.1% 226	50.5% 373	4.9% 36	10.7% 79	2.9% 21	0.4% 3	738
Availability of Daycare	9.5% 69	22.8% 166	20.1% 150	7.1% 52	4.1% 30	35.9% 262	729
Quality of Daycare	10.3% 75	21.5% 157	25.7% 188	4.2% 31	1.7% 10	36.9% 270	731
Access to Early Childhood Prgm	17.3% 128	29.4% 217	18.0% 133	3.8% 28	1.0% 7	30.5% 225	738
Access to Early Literacy	16.0% 108	29.2% 215	21.7% 160	3.4% 25	0.8% 6	28.9% 213	737

Community Health Needs Assessment

Results – 2. Rate the Quality of Life statements...

	Very Satisfied	Satisfied	Not Sure	Dis-satisfied	Very Dis-satisfied	Not Applicable	Rating Average
Quality of Pre-Schools	20.8% 153	32.6% 240	16.6% 122	2.3% 17	0.3% 2	27.5% 203	737
Quality of K-12 Schools	28.7% 212	42.8% 317	8.5% 63	4.3% 32	0.8% 6	14.9% 110	740
Access/Quality After Schl Prgms	13.8% 102	31.1% 230	23.3% 172	6.8% 50	2.7% 20	22.2% 164	738
Access to Transportation	7.1% 53	23.7% 176	24.3% 181	21.7% 161	8.1% 60	15.1% 112	743
Opportunities for Job Growth	5.9% 43	34.8% 257	17.5% 129	26.0% 192	10.7% 79	5.2% 38	738
Access to Job Training Prgms	4.6% 34	25.6% 188	31.2% 229	21.4% 157	6.3% 46	10.9% 80	734
Opportunities for Higher Education	11.5% 85	48.3% 357	15.3% 113	14.7% 108	3.9% 29	6.4% 47	739
Access to Veterans Srvs	9.9% 73	28.3% 209	25.2% 168	5.7% 42	3.0% 22	28.0% 207	739

Community Health Needs Assessment

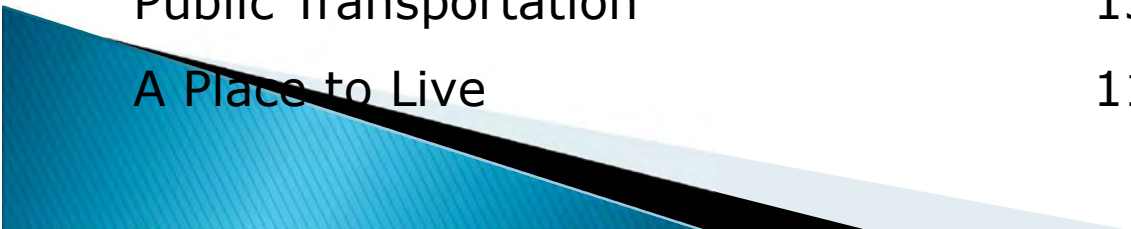
Results – 2. Rate the Quality of Life statements...

	Very Satisfied	Satisfied	Not Sure	Dis-satisfied	Very Dis-satisfied	Not Applicable	Rating Average
Programs that Support Seniors	9.9% 73	33.2% 246	27.5% 204	7.4% 55	1.9% 14	20.1% 149	741
Prgms Support Sub Abuse Srvs	4.2% 31	19.1% 141	32.5% 240	10.6% 78	5.8% 43	27.8% 205	738
Availability of Afford Housing	8.9% 66	36.2% 268	25.7% 190	14.9% 110	4.1% 30	10.1% 75	739
Outdoor Air Quality	36.2% 266	50.1% 368	9.8% 72	2.6% 19	0.3% 3	1.0% 7	734
Public Indoor Air Quality	28.5% 210	59.8% 441	8.3% 61	2.3% 17	0.4% 3	0.8% 6	738
Public Water Supply	24.7% 183	50.0% 370	12.0% 89	5.8% 43	3.1% 23	4.3% 32	740
Well Water Supply	23.3% 172	32.5% 240	20.6% 152	1.1% 8	1.0% 7	21.5% 159	738
Quality of Environmental Public Srvs	25.1% 186	57.8% 428	5.8% 43	7.3% 54	1.9% 14	2.2% 16	741

Community Health Needs Assessment

Results– 3. THREE MOST important community concerns for you and/or family.

Concern	% Responding	# Responding
#1 Affordable Health Insurance	43.5%	306
#2 Job Placement/Better Jobs	33.8%	238
#3 Affordable Recreation	23.4%	165
Dental Care	22.0%	155
Hospital Services	21.6%	152
Mental Health Services/Counseling	17.0%	120
Medical Services (Other than hospital)	15.9%	112
Public Transportation	13.0%	92
A Place to Live	11.4%	80



Community Health Needs Assessment

Results– 3. THREE MOST important community concerns for you and/or family.

10% to 8%

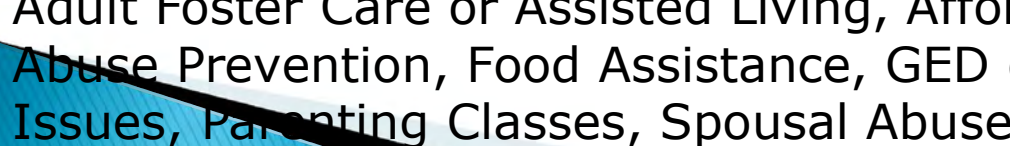
Affordable Housing, Outdoor Recreational Facilities, Parks and Green Space and Access to Grocery Stores with Fresh Produce and Meats.

8% to 4%

Affordable Child Care, Affordable Rental housing, Drug or Alcohol Abuse Assistance, Home Health Care, Nursing Home Care, Nutrition Assistance, Prescription Drug Assistance.

4% or less

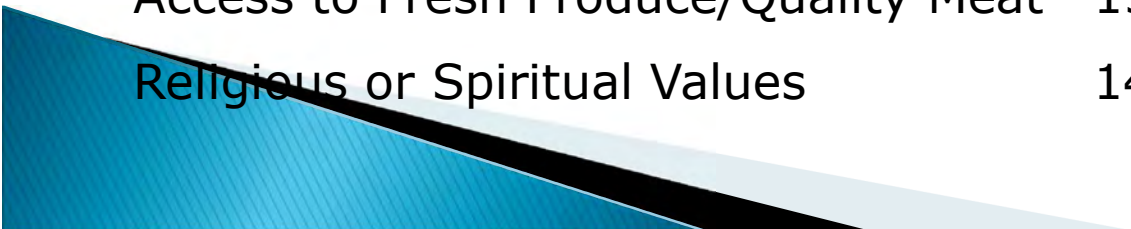
Adult Foster Care or Assisted Living, Affordable Pre-School, Child Abuse Prevention, Food Assistance, GED or other Adult Ed, Legal Issues, Parenting Classes, Spousal Abuse Assistance.



Community Health Needs Assessment

Results – 4. Which THREE FACTORS positively impact the quality of life in our community the most?

Factor	% Responding	# Responding
#1 Good Place to Raise Children	45.4%	324
#2 Low Crime/Safe Neighborhood	41.6%	297
#3 Good Schools	37.2%	265
Access to Family Dr and Medical Care	26.0%	185
Clean Environment	21.1%	151
Employment Opportunities	16.3%	116
Access to Fresh Produce/Quality Meat	15.4%	110
Religious or Spiritual Values	14.3%	102



Community Health Needs Assessment

Results – 4. Which THREE FACTORS positively impact the quality of life in our community the most?

12% to 8%

Affordable Housing, Outdoor Recreational Facilities, Parks and Green Spaces, Economic Growth, Emphasis on Family Values, Access to Healthy Foods.

8% to 4%

Higher Educational Institution, Access to Veterans Health Care.

4% or less

Arts and Cultural Events, Access to Public Transportation, Pro-business Environment, Organized Teen Activities, Ethnic and Racial Diversity, Long Life Expectancy, Indoor Recreational Facilities, Organized Activities for Seniors



Community Health Needs Assessment

Results– 5. Three MOST CRITICAL health and safety issues we face in our community.

Issue	% Responding	# Responding
#1 Substance Abuse	50.1%	360
#2 Cancers	38.6%	273
#3 Mental Health Issues	36.8%	260
Overweight/Obesity	35.2%	249
Poverty	23.2%	164
Aging Issues (arthritis, hearing/vision loss/immobility)	18.3%	129
Child Abuse/Neglect	12.1%	86
Suicide	11.9%	84



Community Health Needs Assessment

Results– 5. Three MOST CRITICAL health and safety issues we face in our community.

12% to 8%

Diabetes, Domestic Violence, Heart Disease and Stroke.

8% to 4%

High Blood Pressure, Hunger, Sub-Standard Housing, Teen Pregnancy, Homelessness.

4% or less


Elder Abuse, Firearm Related Injuries, HIV/AIDS, Infant Death, Infectious Disease, Motor Vehicle Crash/Injury, Rape/Sexual Assault, Respiratory/Lung Disease, STD's, Terrorist Activities.



Community Health Needs Assessment

Results– 6. Three MOST IMPORTANT attitudes or behaviors that cause health problems in our community.

Attitude/Behavior	% Responding	# Responding
#1 Alcohol Abuse	66.0%	467
#2 Illegal Drug Abuse	64.8%	459
#3 Prescription Drug Abuse	36.9%	261
Poor Eating Habits	33.2%	235
Lack of Exercise	28.7%	203
Tobacco Use	15.0%	106
Apathy/Lack of Community Involvement	14.7%	104



Community Health Needs Assessment

Results– 6. Three MOST IMPORTANT attitudes or behaviors that cause health problems in our community.

12% to 8%

Dropping out of School.

8% to 4%

Not Getting Vaccines to Prevent Illness/Disease, No Preventative Medical Screenings, Not Using Birth Control, Unsafe Sex.

4% or less

Lack of Prenatal Care, Racism/Prejudice, Not Using Seatbelts or Child Safety Seats, Unsecure Firearms.



Community Health Needs Assessment

Results– 7. Five services you would MOST LIKE to see continued in our community.

Service	# Responding
#1 Mental Health Services	136
#2 Carefree Dental/Free Dental	81
#3 Great Start Literacy Programs	54
#4 Health Insurance Marketplace	41
#5 DCHS Charity Care	36



Community Health Needs Assessment

Results– 7. Five services you would MOST LIKE to see continued in our community.

35 to 21

Home Delivered Meals, Transportation, Supportive Services for Veterans, Family Ties Adult Care Center, DCHS Prescription Assistance.

20 to 11

Medicare Application Assistance, Weatherization, Utility Assistance Program, Respite Care Services, Personal Care Services, Supplemental Food Program, Flu Shot Clinics.

10 or less

Deliverable Fuels Program, Homemaker Services, Tax Preparation Program, Retired and Senior Volunteer Program.



Community Health Needs Assessment

Results– 8. If you could only choose ONE SERVICE from the list above, what one would it be?

Service

#1 Mental Health Services

#2 Carefree Dental/Free Dental

#3 Great Start Literacy Programs

#4 Home Delivered Meals


#5 Supportive Services for Veterans



Community Health Needs Assessment

Results– 9. Do you have needs or concerns that your community does not meet?

Need/Concern	% Responding	# Responding
#1 Job Placement/Better Jobs	43.5%	200
#2 Affordable Health Insurance	31.5%	145
#3 Public Transportation	27.6%	127
Mental Health Services	25.2%	116
Job Training	22.2%	102
Drug or Alcohol Abuse Assistance	20.4%	94
Dental Care	19.4%	89
Affordable Recreation	17.9%	82



Community Health Needs Assessment

Results– 9. Do you have needs or concerns that your community does not meet?

15% to 8%

Affordable Childcare, Affordable Rental Housing, Food Assistance, Medical Services (other than hospital), Prescription Drug Assistance, Utility Bill Assistance, Nutrition Education, Parenting Classes.

8% to 4%

Adult Foster Care or Assisted Living, Affordable Pre-Schools, Child Abuse Prevention, Home Health Care, Hospital Services, Legal Issues, Mortgage Assistance, Spousal Abuse Assistance.

4% or less

A Place to Live, GED or Other Adult Education, Nursing Home Care.



Community Health Needs Assessment

Results– 10. Select any of the following local events that you have attended or supported.



Community Health Needs Assessment

Results

11. Overall, how would you describe your physical health status?

	Response Percent	Response Count
Excellent	17.2%	114
Good	64.4%	427
Fair	16.6%	110
Poor	2.6%	17
Very Poor	0.5%	3

answered question 663



Community Health Needs Assessment

Results

12. Overall, how would you describe your mental health status?

	Response Percent	Response Count
Excellent	33.1%	219
Good	54.5%	360
Fair	10.6%	70
Poor	2.1%	14
Very Poor	0.5%	3

answered question 661



Community Health Needs Assessment

Results

13. Are you satisfied with your overall physical and mental health?

	Response Percent	Response Count
Yes	78.1%	517
No	22.5%	149

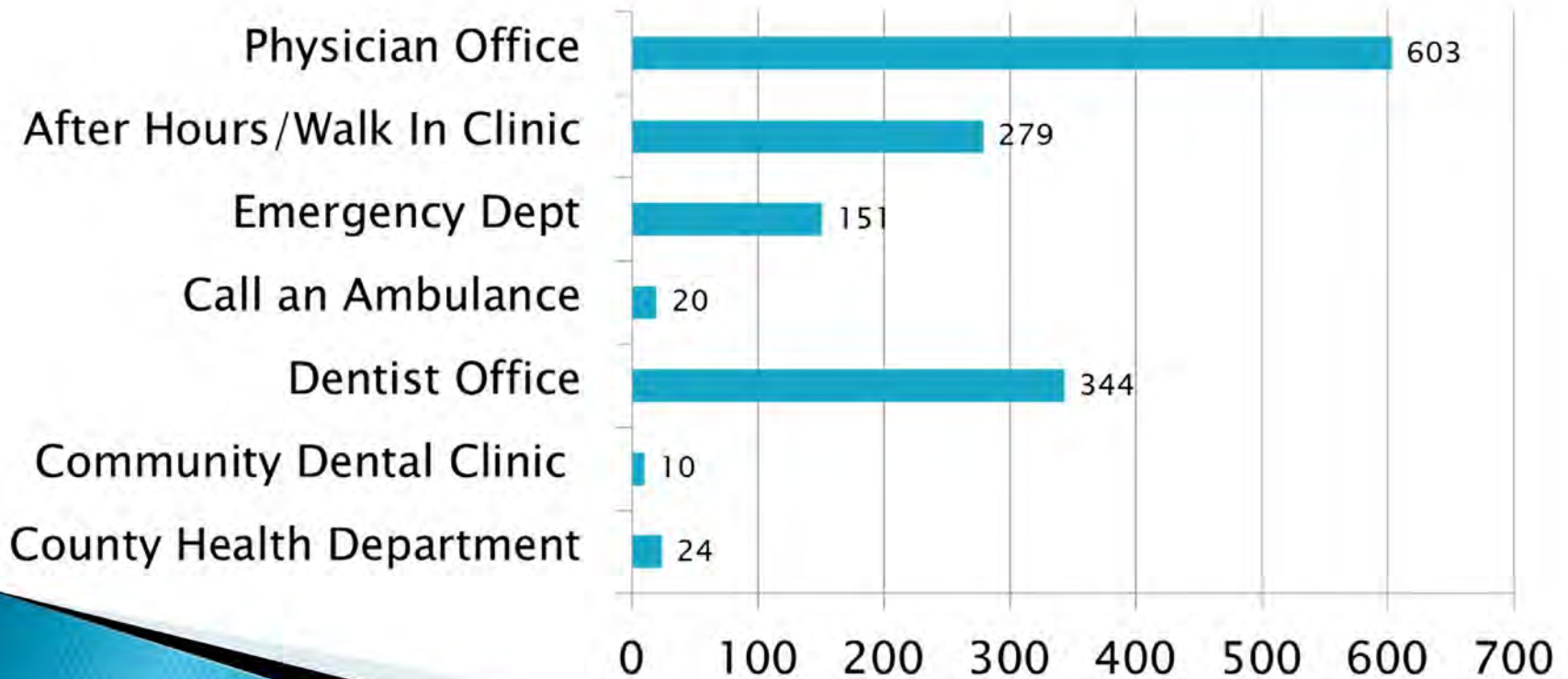
answered question 662



Community Health Needs Assessment

Results

14. Where do you usually go when you are sick or need medical or dental care (check all that apply)?




15. Where do you get information about health resources available in our Community?

	Response Percent	Response Count
School	17.5%	111
TV	26.0%	165
Community Newsletter	6.9%	44
Hospital Website	18.0%	114
Church	8.4%	53
DIDHD	21.3	135
Newspaper	45.7%	290
Neighbors/Friends	38.6%	245
Radio	33.1%	210
Family	32.6%	207
Internet	47.4%	301
Community Event	10.0%	64
211	3.6%	23



16. What do you feel are the barriers to getting health care in your community?

	Response Percent	Response Count
Cost	66.8%	425
No insurance	37.1%	236
RX/medication cost too high	42.9%	273
Lack of available Providers	43.5%	277
Lack of Specialty Physicians	32.7%	208
Providers don't accept insurances	33.2%	211
Too much paperwork	9.0%	57
Lack of transportation	17.6%	112
Provider doesn't speak language	1.2%	8
Fear/distrust of system	17.6%	112
Services not available	18.7%	119
No appts outside of work hours	25.1%	160



Community Health Needs Assessment

Next Steps...

With the data now collected, we need to take time to determine critical risks, unmet needs and gaps in community service and programming.

We also have the opportunity to further compare data from 2012/13 to 2015/16 to assess the impact of our programming and service changes, as well as review local, regional or national trends in healthcare and lifestyle.



Community Health Needs Assessment

Appreciation...

I always feel obligated to extend an enormous THANK YOU to all those involved with discussing, designing, distributing and reviewing this survey. Their assistance was invaluable and we could not have completed the survey without the help of the entire team!!



Community Health Needs Assessment

Katie Maxon

DCHS Business Development/Wellness

www.dchs.org

katie.maxon@dchs.org

906.776.5918

